



CERTIFICATE

This is to certify that

Yoummday GmbH

*Infanteriestraße 11a
80797 München
Germany*

At the site

Yoummday Bugaria EOOD

*Bul.Alexandar Malinov 7 St 85
1715 Sofia
Bulgaria*

Has been audited & certified against the following standard

ISO 9001:2015

Scope of supply

***Innovative solution provider to the contact center and
business process outsourcing industry in EMEA***

35	201706003	22/06/2017	29/06/2023	21/06/2024
EA Code	Certification No	First Issue Date	Reissue Date	Valid Until

QUALITY MANAGEMENT

Issued on Behalf of Sancert



C99a

Certificate 1 of 3- This certificate is part of a 3-year agreement. It is issued without alteration, and valid subject to ongoing compliance with certificate requirements. To validate please visit www.sancert.global.

1st Floor, Block B, North Park, Black River Park, 2 Fir Street, Observatory, Cape Town, 7925