



SANCERT CERTIFICATE

This is to certify that

Yoummday GmbH
Infanteriestraße 11a
80797 München
Germany

At the site

Yoummday Bugaria EOOD
Bul. Alexander Malinov 7 St 85
1715 Sofia
Bulgaria

Has been audited & certified against the following standard

ISO 9001:2015

Scope of supply

***Innovative solution provider to the contact center and
business process outsourcing industry in EMEA***

35	201706003	22/06/2017	22/06/2024	21/06/2025
IAF Code	Certification No	First Issue Date	Reissue Date	Valid Until

QUALITY MANAGEMENT

Behrens

Issued on Behalf of Sancert



C99a

Certificate 2 of 3- This certificate is part of a 3-year agreement. It is issued without alteration, and valid subject to ongoing compliance with certificate requirements. To validate please visit www.sancert.global.

2nd Floor (S8&9), The Sanctuary Mall, Cnr De Beers Ave and Broadway Blvd, R44, Somerset West, 7581